

ScanView Business Process Management

What is Knowledge-Based BPM?

Scanview offers powerful and unique capabilities for Knowledge Workers in Scanview BPM. Knowledge workers need to move fast, and often moving fast simply will not allow IT teams to act fast on every new business challenge.

Business challenges do not constrain themselves to only 'Process Data': users need access to all the information impacting to their work. Scanview with its open architecture, offers easy bi-directional access to process data from outside Scanview and the ability to bring external business data into Scanview. All completed while adhering to your corporate security architecture.

Scanview BPM enables IT Teams and Knowledge Workers to work faster, be more self sufficient and collaborate with more flexibility, visibility and control than ever before. Work faster, work smarter while reducing dependencies... a great step forward for Knowledge Workers!

The need for Dynamic BPM

Business processes constantly evolve due to both organizational changes and technological changes. Organizations should align people with processes to measurably enhance worker effectiveness. In the high performance workplace of today, users need business applications that meet their needs for flexibility, agility, management visibility, process alignment, and a rich user experience.

Covering the traditional full BPM lifecycle, Scanview BPM offers various and business user friendly tools to deliver a robust platform for designing and executing your business processes. A powerful and flexible work portal within Scanview BPM's user interface delivers various business solutions in a single secured place.

Graphical Process Modeler

Scanview BPM's process modeler allows simple design & simulation of your business process in a zero-coding, drag and drop environment. This provides users the ability to deploy business processes that adapt to and evolve with an organization's ever-changing business environment.

Process discovery vs. modeling

Process discovery and modeling go hand-in-hand. As Project Managers and Business Analysts collaborate with Developers, the Graphical Workflow Modeler helps capturing and illustrating workflow with corresponding business rules.

Processes and sub-processes

Users can model process and sub-process. Users can easily define a sub-process where all of the paperwork associated with the upfront origination and underwriting is made available to a worker or team for review.

Collective or singular approval

A collective or singular approval/forward or reject/rework sub-process can all be defined via a point and click interface.

Business Rules

Scanview Workflow offers an integrated set of business rules. Users can double-click activities to add business rules to each activity or process definition.

In a codeless fashion, Process Modelers can add business rules affecting:

- Ad-hoc Tasks
- Deadlines

Forms Development

Processes largely revolve around forms, a reason why BPM naturally dovetails with document management and records management platforms.

Scanview BPM® delivers forms development capabilities as part of its integrated business application. Customers can use these forms or

integrate with other form technology such as Microsoft Office, Adobe's PDF, ASP and JSP. The data captured by these forms is submitted to Scanview BPM for processing.

- Use electronic forms exactly like paper forms to give users what they already understand.
- Quickly and easily design forms that include logos, tables, scripts, complex spreadsheets, and more.

Routing (Ad Hoc Dynamic Tasking)

Tasking is a common workflow activity. Scanview BPM® enables process participants to initiate actions or punch out of formal processes to task and collaborate with others. Like email, this ad-hoc routing capability supports parallel processing. But unlike email, Scanview BPM provides complete visibility into task status as well as

control over task distribution.

Today, Scanview BPM has become the industry standard tasking solution. Expanded capabilities include tasking templates, group tasking, tasking modification post approval, and more.

- Flexible User Interfaces & Collaboration for Global Workforce

Business Process Monitoring

From Business Process Monitoring to KPI

Process visibility and control is based on underlying rules governing workflow. Each rule – deadlines to maintain service levels, parameters for effective business policies, participants for best expertise – creates a performance indicator that can be monitored and analyzed for positive feedback for continual process optimization.

Key Performance Indicators (KPIs) serve as the foundation for process optimization. KPIs include:

- Turn Around time
- Lead time
- Throughputs
- Customer Satisfaction
- Delivery Time service level agreement

Monitor your Business Processes

Ad Hoc Reporting and Business Activity Monitoring always maintain visibility into business processes and data.

With Scanview BPM®, users can see process status – who is doing what, what has been done, where are the bottlenecks, and bottleneck causes. Managers can understand what they need to do to improve productivity. Users can be more collaborative because they have instant access to attachment and comments and understand what ad-hoc routing has occurred.

Drill down

Scanview BPM goes beyond simple graphic displays of in-process work items. It offers vivid drill-down capabilities and sound critical path identification and analytics. Workers and managers can easily drill through a process diagram to discover important process details such as time elapsed, deadlines pending, and total processed instances.

Critical paths

Critical paths are those requiring the most time to complete. Scanview BPM® monitors critical paths in real-time and flags those reaching assigned thresholds so that workers can respond to bottlenecks or exception handling policies.

Process Monitoring with BI software

Make use of existing Business intelligence and Reporting Software to get the full view of your business processes. Create dashboards, pie charts and highlight only the issues in your business processes.

Create dashboards for personal use

Empower single users to transform complex data into a comprehensive dashboards.

Create dashboards for departments –

Leverage actionable insights via dashboards that provide a holistic view of your business performance.

Develop professional presentations –

Empower business users to turn your Business Process Monitoring into professional-looking presentations through an intuitive point-and-click interface. You can quickly paste your existing data into built-in templates, creating presentations that help you make a lasting impression in the boardroom.

Management by Exception

Technical parameters

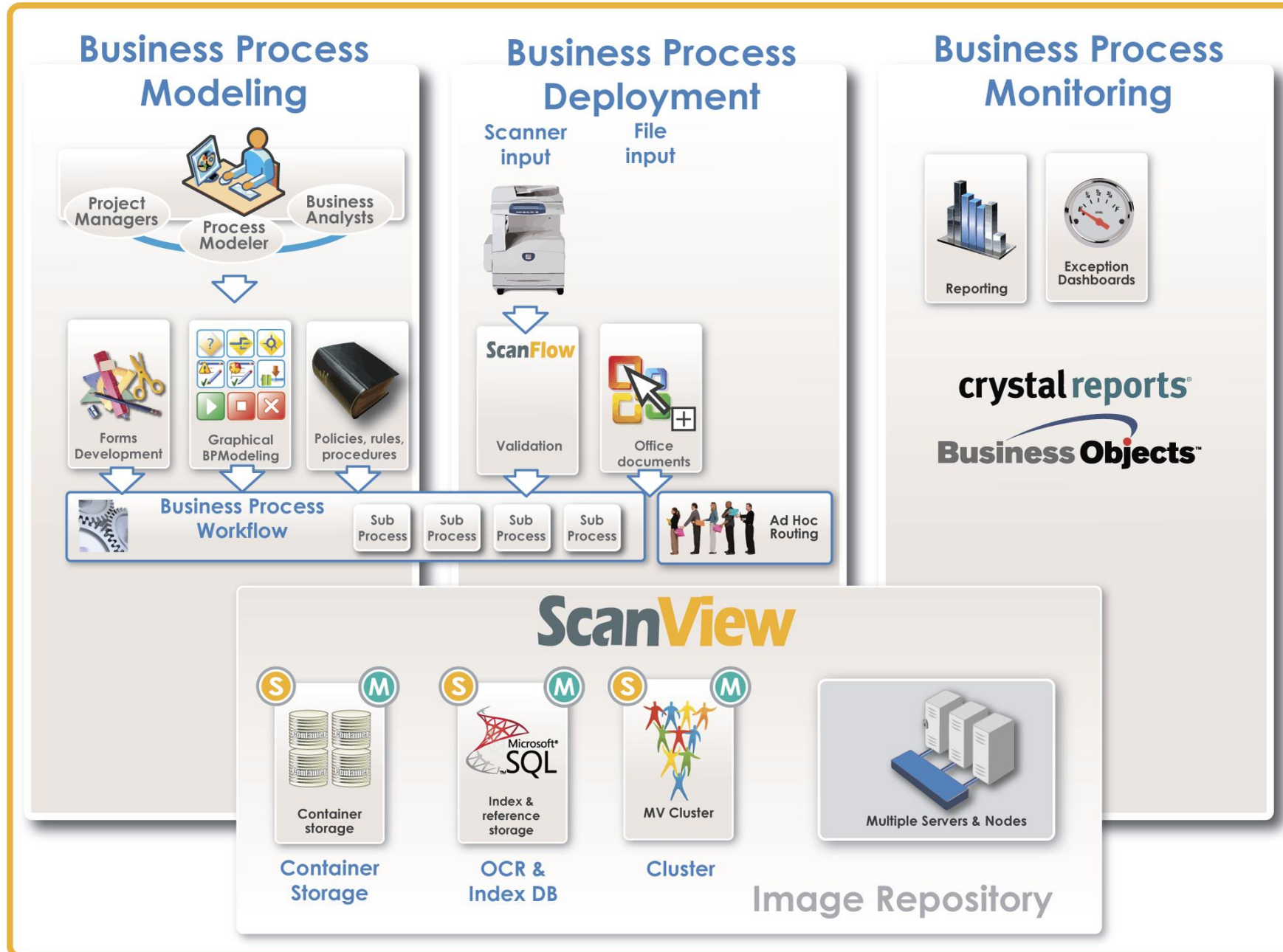
Hostable/SaaS based BPM, Truly embeddable, Easy OEM licensing, Easy to Integrate

Security & Administration

Export to third party portals

Also, the work portlets can be exported to 3rd party portals like Microsoft SharePoint or IBM WebSphere.

Allgeier DMS: fully integrated systems for Document Management, Electronic Content Management, Workflow, Business Process Modeling, Routing, Version Management and Collaborative software.



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Business Objects™



Company Profile
DocTrinity Document Classification & Data Extraction
Kodak DocuScanners
MedicalViewer Digital Medical File Management
MedicalViewer & ScanFactory Implementatie-roadmap
ScanFactory Bulk Scanning Facilities
ScanFactory Productparameters
ScanFactory Roadmap
ScanFlow
ScanView BPM Business Process Management and Workflow
ScanView for SharePoint The rugged image repository for company portals

ScanView BPM

Business Process Management and Workflow